FESTO

Dear Sir or Madam,

As Festo Kazakhstan, within the scope of the organizational restructuring we have undertaken to establish a more efficient, sustainable, and customer-oriented sales and service organization, we hereby inform you that our direct sales activities in Kazakhstan have been terminated as of January 1, 2026.

The sale of our products and services will continue through our authorized distributors. With this new structure, our objective is to provide our customers with stronger local representation, faster operational processes, and more widespread technical support.

Through our authorized distributors, the following services will continue to be provided with the same standards of quality and assurance:

- Product supply and order management
- Technical consulting and application support
- Project engineering support
- After-sales services

Your existing orders, ongoing projects, and processes under warranty will be carried out without interruption. All necessary planning has been completed to ensure that no disruptions occur during this transition period.

You may reach your nearest authorized distributor and access their contact information via our website. Should you require assistance, we will be pleased to support you in directing you to the most suitable distributor.

We thank you for the cooperation and trust you have shown to date and wish for the continuation of our successful cooperation under our new organizational structure.

Tolga Kutlu
Head of Sales Cluster South Europe & MENA

Festo San. Ve Tic. A.Ş.
Istanbul, Türkiye

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Festo San. ve Tic. A. Ş.

Chairman of the Board
of Management

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